

THE ELMS MEDICAL PRACTICE

April 2023 NEWS

The practice will be closed on Tuesday 18th April from 1pm-5pm, for staff training.

We would like to wish the very best to Karen Ward (HCA) who finished her temporary position here at Elms covering maternity leave for the last 7 months.

PRACTICE APPOINTMENTS

MARCH 2023

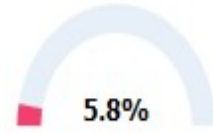
% Utilisation



69.9%

Booked appointments 4510
Available appointments 6454

% DNA



5.8%

DNAs 261
Booked appointments 4510

Did you know that we now offer evening and weekend appointments with GPs and Nurses as part of our Enhanced Access.

HAPPY EASTER

To all our patients and colleagues

The practice will be closed on

Good Friday 7th April

&

Easter Monday 10th April

Please make sure that you have ordered your repeat medications a little in advance



MISSED APPOINTMENTS

SHORT SURVEY to help us improve our services.

We are aware that there are many and varied reasons why patients fail to keep their appointments. We at the Elms Medical Practice would very much like to have a better understanding of why appointments are missed and if patients are experiencing difficulties when trying to cancel their unwanted appointments.

Soon we will be sending a short anonymous survey via text messaging to help us determine the reasons why an appointment was missed. We would really appreciate it if you could complete this short survey when you receive it. Please be assured that the answers are anonymised.

Depending on the outcome of the survey, we hope to make adjustments to help reduce the number of "lost" appointments.

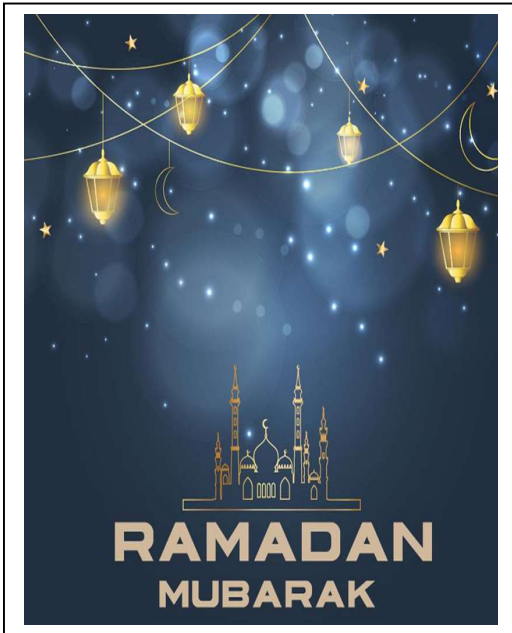
UNIVERSITY STUDENTS

If you haven't registered with a GP surgery yet... please do so as soon as possible.

Complete an online registration form on <https://www.elmsmedicalcentre.co.uk/new-patients.aspx?t=1>

Marie Curie

We raised £46 for Marie Curie in March by turning yellow for the day and holding bake sales for the staff.



RAMADAN MUBARAK

To all our Muslim patients and colleagues

Ramadan is the holiest month in the Islamic calendar and is observed by Muslims worldwide. It lasts for a period of 29 or 30 days and culminates with the first day of Eid falling on the 22 or 23 April 2023. Exact dates are subject to sightings of the moon. Below is a link to the calendar and timings for this region.

<https://www.islamicrelief.org.uk/.../ramadan.../liverpool/>

WORLD IMMUNISATION WEEK

23RD April 23- 30th April 23

Are you up to date with your Immunisations??

It's still not too late to book an appointment with the practice & get vaccinated for MMR, MenACWY

Shingles, Pneumonia etc
If you are unsure of your eligibility

just contact the practice & we can find out for you

#LongLifeForAll

Ethnicity Text Message Campaign

We are continuing with the campaign to improve the recording of Ethnicity in patient's medical record.

To do this we will send out text messages to patients that don't have an ethnicity recorded. We request that you complete this as it will enable improved delivery of patient services.

COVID- Spring boosters

The practice will be offering the spring boosters COVID-19 from the 18th of April'23.

COVID is more serious in older people and in people with certain underlying health conditions. For these reasons, people aged 75 years and over, those in care homes, and those aged 5 years and over with a weakened immune system are being offered a spring booster of COVID-19 vaccine.

You should be offered an appointment between April and June, with those at highest risk being called in first. You will be invited to have your booster around 6 months from your last dose, but you can have it from 3 months.

If you are turning 75 years of age between April and June, you will be called for vaccination during the campaign; you do not have to wait for your birthday.

<https://www.gov.uk/government/publications/covid-19-vaccination-spring-booster-resources/a-guide-to-the-covid-19-spring-booster-2023>